



# YMCA Summer Day Camp FAQ

<p>When does registration start?</p>	<ul style="list-style-type: none"> <li>• In-person registration – May 16</li> <li>• Online registration - May 21</li> </ul>
<p>What forms are necessary for registration?</p>	<p>All forms can be found in our Summer Camp brochure;</p> <ul style="list-style-type: none"> <li>• <b>Vital Camper Information Form</b> <ul style="list-style-type: none"> <li>○ Emergency contacts <b>MUST</b> be completed</li> <li>○ <i>If you say “YES” to any of the ‘Health history and personal information’ section, you are <b>REQUIRED</b> to fill out the Medical/Behavioural/Learning Form</i></li> </ul> </li> <li>• <b>Medical/Behavioural/Learning Form</b> <ul style="list-style-type: none"> <li>○ <i>**If there is any medical/behavioural concern, you are <b>REQUIRED</b> to fill out this form</i></li> </ul> </li> <li>• <b>Consent to Administer Medication Form</b> <ul style="list-style-type: none"> <li>○ <i>**If the child requires medication, and may need help with its administration, please also submit this form</i></li> </ul> </li> <li>• <b>Financial Assistance Form</b> <ul style="list-style-type: none"> <li>○ Please make an appointment at the Membership desk, Monday-Friday to start your application. Please bring proof of all income, last year’s tax assessment for all household members and/or the last three months of all banking statements.</li> <li>○ <i>Approval of assistance does not guarantee a spot in our camps</i></li> </ul> </li> </ul>
<p>Will there be swimming?</p>	<ul style="list-style-type: none"> <li>• Every camp will be swimming <b>EVERY</b> day</li> <li>• We do have lifejackets for those who need a bit more support</li> </ul>
<p>What is an authorized pick-up?</p>	<ul style="list-style-type: none"> <li>• An authorized pick-up is an individual that is cleared by the parents/guardians of the child, to pick up said child</li> <li>• If an individual does not show a government-issued ID, and/or is not on the child’s authorized pick-up list, we will not release the child without authorization from a parent/guardian</li> <li>• Please make sure all authorized pick-ups are on your child’s list, including parents/guardians’ names</li> </ul>
<p>When is pick-up &amp; drop-off?</p>	<ul style="list-style-type: none"> <li>• Morning Drop-off is between 8:30-9 am --- anytime after 9 am, please go to the front desk so we can have staff come to the front and escort your child to the appropriate camp</li> <li>• Pick-up is from 4:30-5 pm --- anytime before 4:30, please go to the front desk so we can have staff bring your child to the front</li> <li>• Please allow up to 10-15 minutes to bring the child to the front in case we have a child who needs to change out of the pool, or needs to clean up their lunch/backpack, or if the child needs to be brought back to the YMCA from the park etc.</li> <li>• We are unable to have an early drop-off or late pick-up as our staff cannot provide childcare outside 8:30 am-5 pm. If the child is <b>NOT</b> picked up by 5 pm, we will try to contact the individuals on the child’s account. There are staffing costs and other expenses that are incurred by the YMCA for overseeing the children after hours. We will charge a fee of \$5/10 minutes past 5 pm.</li> </ul>
<p>What is the price per week?</p>	<ul style="list-style-type: none"> <li>• \$260/week and Members get 10% off</li> <li>• Subsidy application forms are in the brochure</li> </ul>



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<p><b>Expectations while at camp: Code of Conduct</b></p>	<p>At the YMCA Summer Day Camps, our staff are trained and experienced in providing high-quality care for our campers, ensuring the needs of each individual are met. We expect that all staff, volunteers, campers, and parents are focused on supporting the YMCA to be a safe environment for everyone, both emotionally and physically.</p> <p>If a camper threatens the safety or security of another camper, staff member, or themselves, we will make every appropriate effort to inform the parents involved, address the behaviour and provide a positive camp experience for everyone.</p> <p>Should disruptive behaviour continue, the child may be dismissed from camp at the discretion of the Supervisor or the designate. The camp will not be held responsible for any costs or provide a refund associated with a camper's dismissal on the grounds of disruptive behaviour. In extreme circumstances, a camper may be removed from the camp environment without warning if their behaviour jeopardizes the safety of other campers or staff.</p>
<p><b>Expectations while at camp: Behaviour Guidelines</b></p>	<ol style="list-style-type: none"> <li>1. Staff directs the child to more appropriate behaviour.</li> <li>2. The child is reminded of the behaviour guidelines and rules through a discussion.</li> <li>3. Staff notifies the Site Lead and/or Supervisor and writes an incident report.</li> <li>4. Staff notifies the parents/guardians by calling the phone numbers on the child's file and describing the incident.</li> <li>5. A staff member will then discuss the incident and possible solutions that best suit the needs of everyone upon pick-up with the authorized pick-up person.</li> <li>6. If the problem persists to 3 incidents, the Supervisor will call the numbers on file and the child must be picked up immediately and will not be allowed to return. (Please see Refund/Cancellation Policy)</li> <li>7. If a child's behaviour at any time threatens the immediate health and safety of anyone, the parent/guardian is notified and instructed to pick up the child immediately and they will not receive a refund/credit. The Sault Ste. Marie YMCA reserves the right to suspend the child from the program.</li> </ol>
<p><b>Camp Refund Policy</b></p>	<ul style="list-style-type: none"> <li>• Refunds for camp fees are available up to 7 days prior to the camp start date. However, a \$20 administration fee will be deducted from the refunded amount. Refunds will be issued to the payer of the fee. No refunds will be provided within 7 days of the camp start date.</li> <li>• Registrations paid for by a credit card can have the refund returned to the card</li> <li>• Registrations paid for by a debit card will have a cheque issued to the payee, available for pick up at the front desk WITH GOVERNMENT ID</li> </ul>
<p><b>What kind of activities are a part of day camp?</b></p>	<ul style="list-style-type: none"> <li>• Daily swim (1 hour/day)</li> <li>• Gym activities can include various sports, team challenges, obstacle courses, Quidditch etc.</li> <li>• Activity Centre (gymnastics area) activities may include Fishy Fishy, Yoga Ball Dodgeball, Kickball, Cat &amp; Mouse, making forts etc.</li> <li>• Daily park adventure **weather permitting</li> <li>• Crafts relating to the theme of the week</li> <li>• Possibly a short movie during lunch on Fridays (relating to the theme)</li> </ul>
<p><b>What should my child bring to camp?</b></p>	<ul style="list-style-type: none"> <li>• Backpack</li> <li>• Weather-appropriate clothing</li> <li>• Spare clothes – underwear, socks, T-shirt/Long sleeve, pants/shorts, sweater/windbreaker</li> <li>• Sunscreen &amp; hat</li> <li>• Nutritious PEANUT FREE lunch</li> <li>• x2 nutritious snacks</li> <li>• Indoor running shoes</li> <li>• Swimsuit + towel + swim bag for wet clothes (no string clasp bikini please)</li> <li>• **Medications – please see the updated brochure</li> </ul>